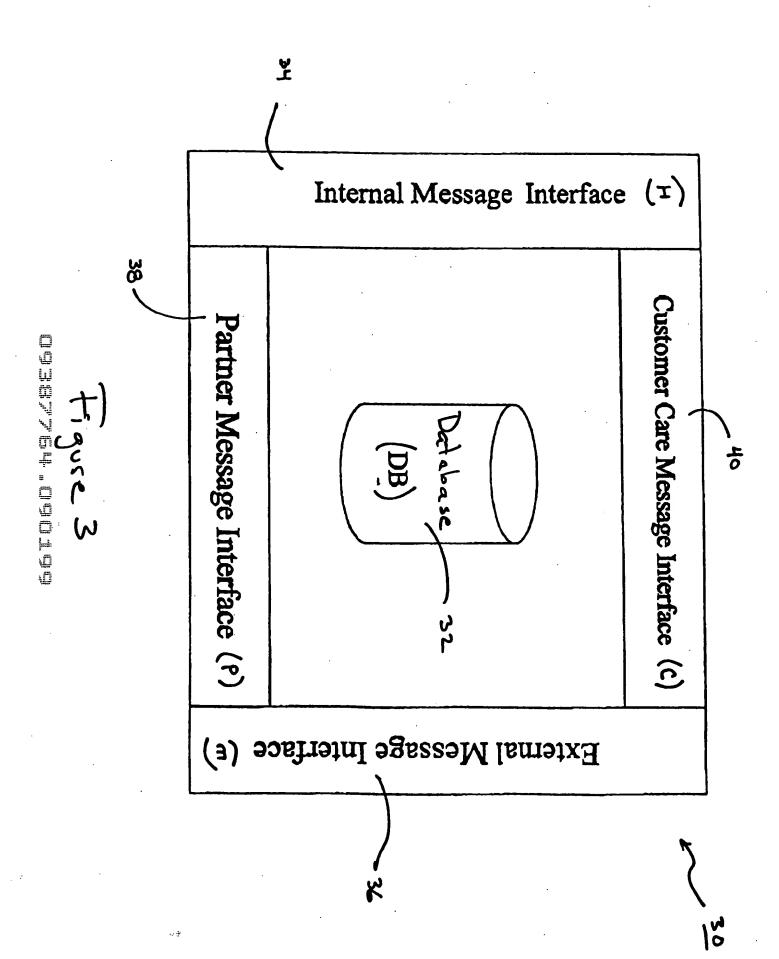
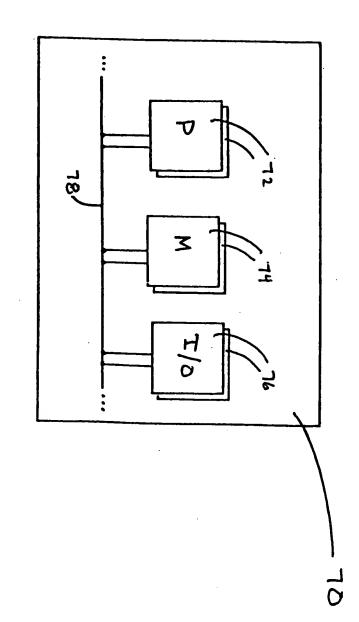


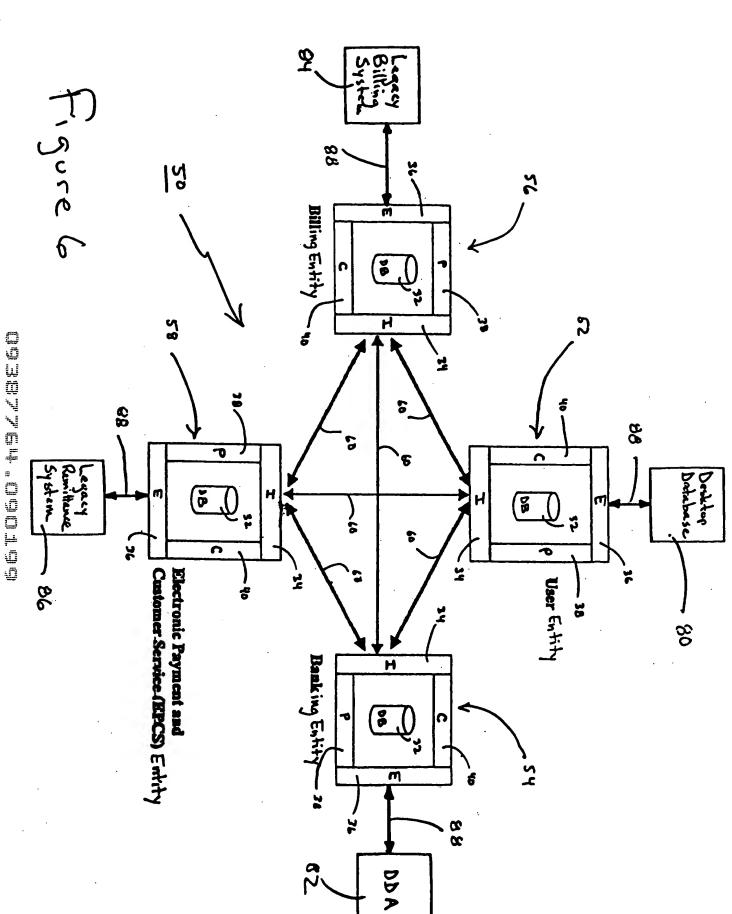
Figure 2 (piner art)

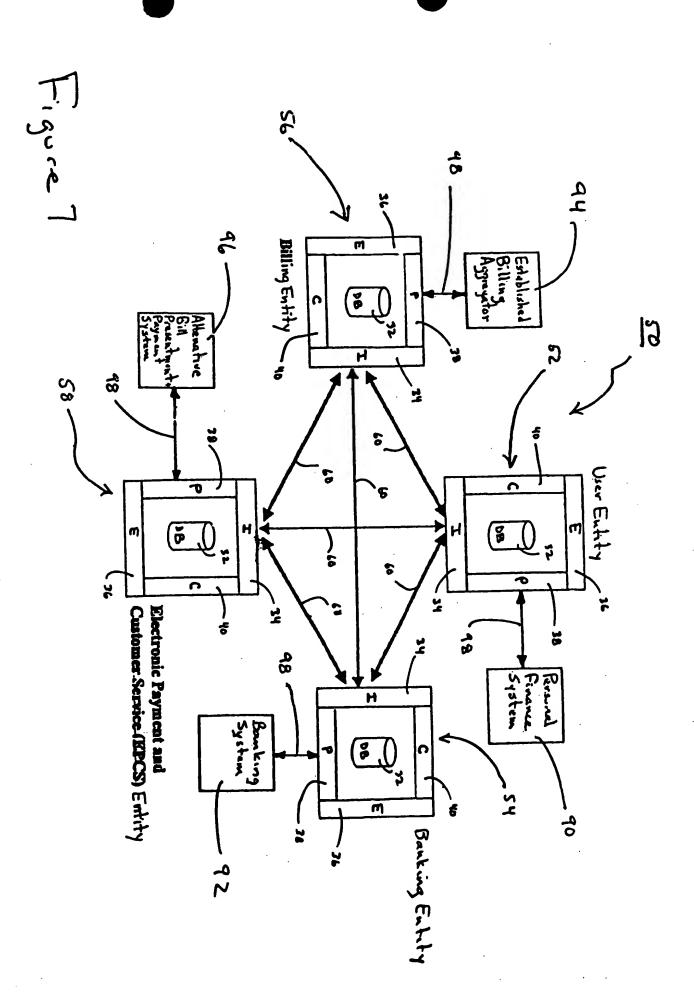


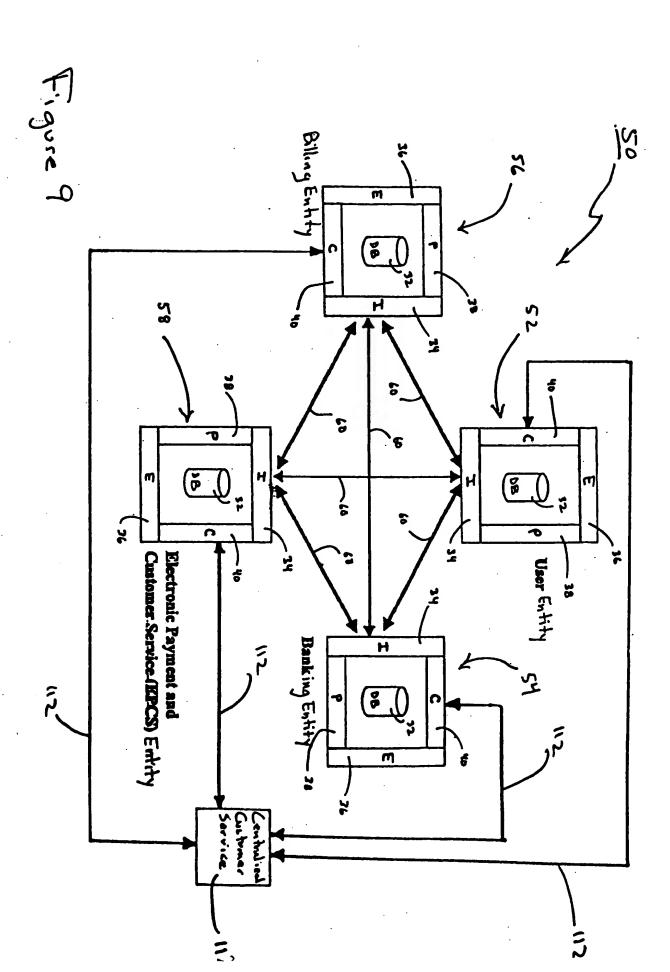
120 Billing Entity m 96 n TIGUSC 4 H f E COLUCA + DULLE COLUCA | 6 S 7 18 H 840 1 25 0 9 34 74 1 Customer Service (EPCS) Entity Electronic Payment and 63 1 る User Entity Banking Entity H M - 36

tigure 5



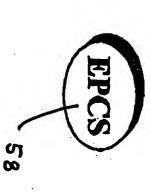






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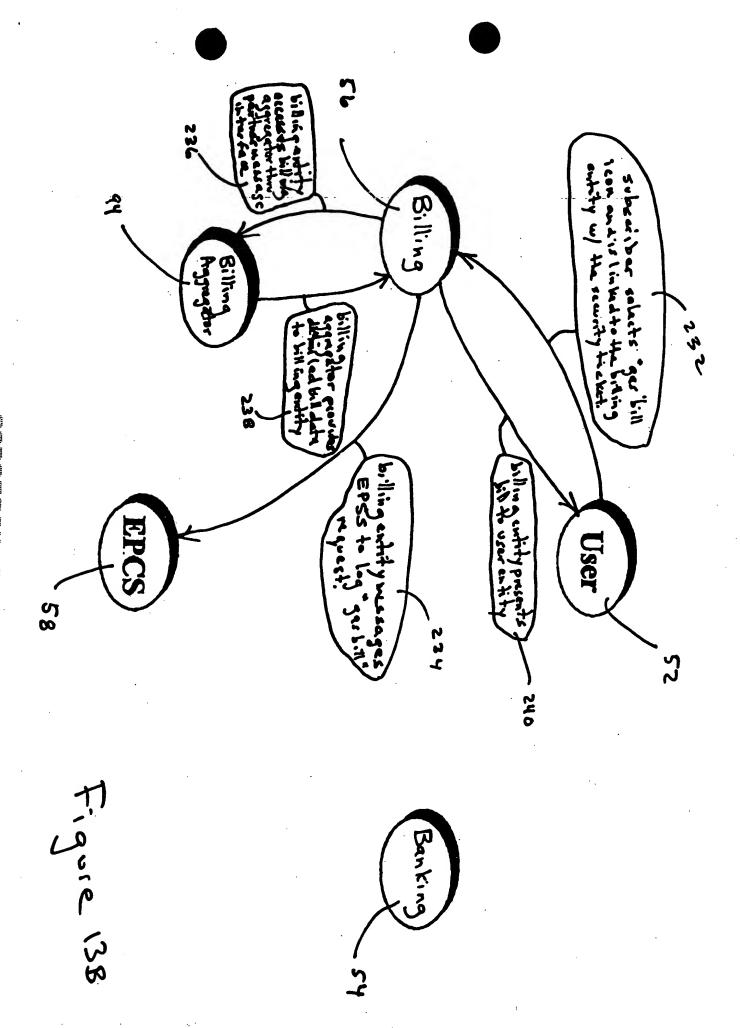
CGTCC. +5~~BECC

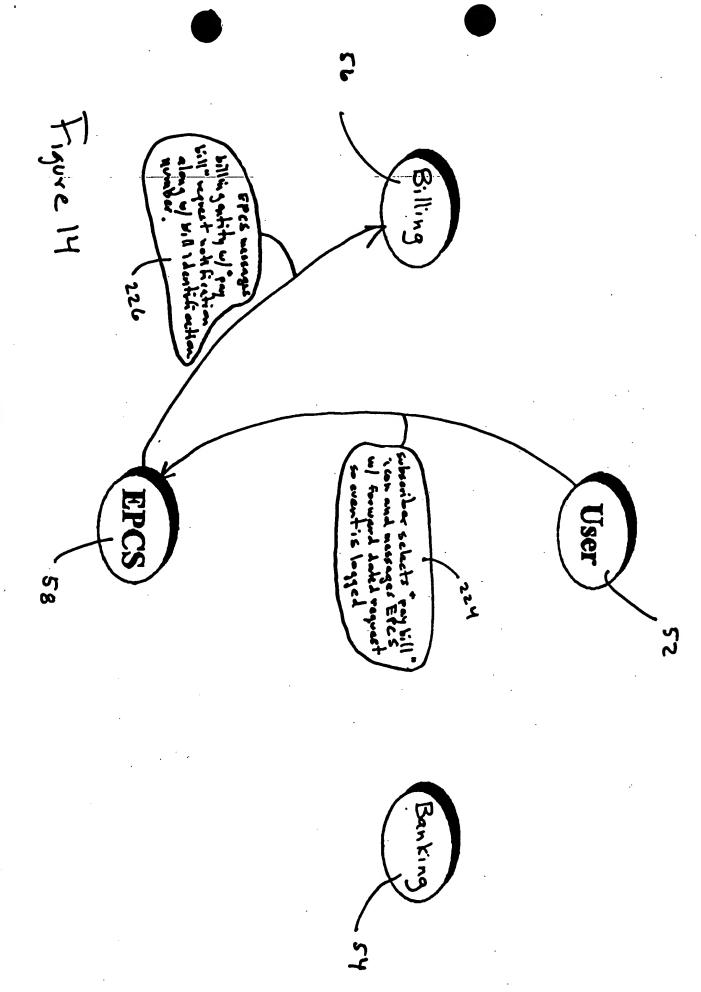
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Banking Entity
sign-on Screen USERNAME : PASSWORD: 50

Figure 16

Ceron hazzaro

22 Banking Entity
Home Page View Chacking Account View Bills

-130

Figure 17

COTOX + COCTOS

Home Page Fercs Entity Bills Available Figure 18 EPCS Entity Frame Phone B.11 All Bills Euchy (S.11 Cable B, 11 150 -127 121

Figure 19

COLUCIATED TARED

Kanking Entity Modified Home Page Fors Entity Bills Available EPCS Entity Frame Meter Ready Roll

Meter Ready Roll

Phone B. II Cable Bill. -1140A -1150A -ILHBA -1152A

risuse 22A

Kanking Entity Modified Home Page Fors Entity Bills Available EPCS Entity Frame All Bills Mider Reading Reg Cable 8, 11 430.00 @ PEX VERY -11408 -11508 -11528

Tigure 228

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Gerden hazzaton

CETOPO- + BY ZEED

Figure 24A

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tigure 248

PHONE Bill Banking Entity Modified Home Dage Billing Bitty Frame 1166A -1160 1168A~ Billing Birty Frame -Call C Cos7 Account Revised total Cost Bay Bill 1165A 7165C. -11608 11628

tigure 24 C